

Recognizing and Managing CONFLICT

3-hour
Online Seminar
For
Only \$25

Conflicts are normal and unavoidable occurrences in our everyday lives. Most of these are minor and easily resolved. Participants will learn how to handle minor conflicts that may occur with colleagues, supervisors and students, and identify ways to defuse these situations before they escalate and get out of hand. Seminar will explore components of conflict resolution and key factors to be considered in dealing with conflicts, understanding anger, and strategies for managing and resolving conflicts will be explored.

Register online
nysut.org/srponline

ELT

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NYSUT offers great online professional learning appropriate for all School-Related Professional (SRP) members at a minimal cost through the Education & Learning Trust. ELT has been the professional development arm of NYSUT for the past 40 years and employs the model of SRPs teaching SRPs.

This is the seventh in our series of online seminars that offer timely and useful strategies while allowing you to learn at your own pace.

Other online seminars include:

- Bully, Bullied or Bystander
- Dealing with Difficult Behaviors
- Disability Awareness
- Our World, Our Students
- Poverty and Its Effect on Learning
- Supporting Students with Autism Spectrum Disorder (ASD)



These online seminars can be used toward fulfilling (CTLE) requirements. NYSUT ELT is an approved provider.

Complete seminar descriptions and refund policy can be found online at nysut.org/srponline.



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For other questions, contact us at elt.nysut.org ■ 800-528-6208

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